**Subject 1**

Age: 19

Gender: M

Education Level: Second year

Major: BS in Industrial Engineering

Technical Competency: Average

Prior Experience: None

**Task 2: Sign up and change profile picture.**

The subject had to create a account on our website and change their profile picture. The subject will be presented with the home screen of our website, not logged in. To do this normally will require the user to click on the “Sign up” button on the top right corner and fill in the information on the Sign up screen and click the “Sign up” button. Then presented on the home page, click the upload button and thus concluding the task.

Measurements

Home Screen: 13s

Create Account: 15s

Change Profile Picture: 10s

Rating: 4/5

Findings

Subject #1 was presented with the home screen of the website unlogged in and was asked to “Sign up and change profile picture.” He first looked around for a second to familiarize himself and without much hesitation clicked on the “Sign up” link as we intended. When presented with the home screen, it did not take long for our subject to find the “Upload” button and thus concluding his first task.

Recommendation

The home screen is rather busy with a lot of information that might be overwhelming for a first time visitor to see. If the goal is to have the user sign up, it might be useful to create popup to aid the user to sign up, or at least make it a lot more obvious.

**Task 3: Find and review a movie.**

The user has to find a movie on the site and review it. The subject will start off logged in and will be at the home screen of the website. To do this, the subject will have to click on a movie or search for one to go to a movie specifics page. At this point the user will click the button to write a review which will take them to the review page where they can fill in their thoughts and starts and save to post the review.

Measurements

Home Screen: 12s

Movie Screen: 35s

User Profile: 2s

Movie Screen 2: 31s

Review page: 20s

Rating: 1/5

Findings

Subject #1 was presented with the home screen logged in. The subject looked for a movie on the home screen for a movie he wanted to review and clicked into it. But unfortunately he was very confused by the interface and what it means to “review a movie” as given by the directions. He also tried to click to click the unclickable info section of the movie. It was not abundantly clear to him as he thought it was an edit function. Considering the review is going to be a large portion of the system, it is probably important to have the button to add a review more clear. He also tried to click “reviews” on the top which brought him to his profile page and away from his goal. So he went back a page and finally tried to click the small plus button that brought him to the add review page. On the home user page, he wasn’t sure what the basic info section was and if he suppose to modify it. The ratings for him he said felt self explanatory and he wrote some comments and pressed the save button thus completing the task.

Recommendation

While the subject has no problem finding the movie to review, the review page is rather hard to navigate. It is not entirely clear for subject #1 what information is generated by the website and pulled from IMDB and what information was user contributed and he can contribute to. The post a review button must become a lot larger and maybe use actual words with letters on them to help the user find it.

**Task 4: Add user as friend and remove them as friend.**

The subject will have to add another user who have sent them a friends request and then remove that user from their friend’s list. The subject will start off on their own profile page and if no incidents, should only need to click the check button next to the username of the people and that person should be added to friend’s list. Now there should be a remove button under the name and pressing that should remove the person as a friend and completing the task.

Measurement

Profile page: 37s

Rating: 5/5

Findings

Subject #1 was presented with him profile screen with a friend request pending on the side. He rather quickly found the section for friends and clicked on the check button to add the friend and updated the friend’s list with 1 active friend. After reminding him the task at hand again, he found the small remove button that removed that friend from his friends list and thus completing his task.

Recommendation

The subject had no problem finding the friends section starting on their own profile screen. The check marks were obvious to the user as a way to confirm request and the remove button was obvious as the button to click to remove the user from friend’s list.

**Summary**

The participant had over all spent a good deal of time looking over the entire interface. He suggested for an improvement is to lessen the busyness of the entire interface. While he have found his way around the interface, it took a little use to before he is able to get started. The number of steps for each of the tasks was ok but it takes a little longer for some of the tasks to be done because they do not have the formilarance with the interface. The movie info and path to review is a particularly large complaint by the subject because it packed a lot of information within a very small space and it was not entirely clear what the buttons do because of the little icons does little to explain the task at hand.